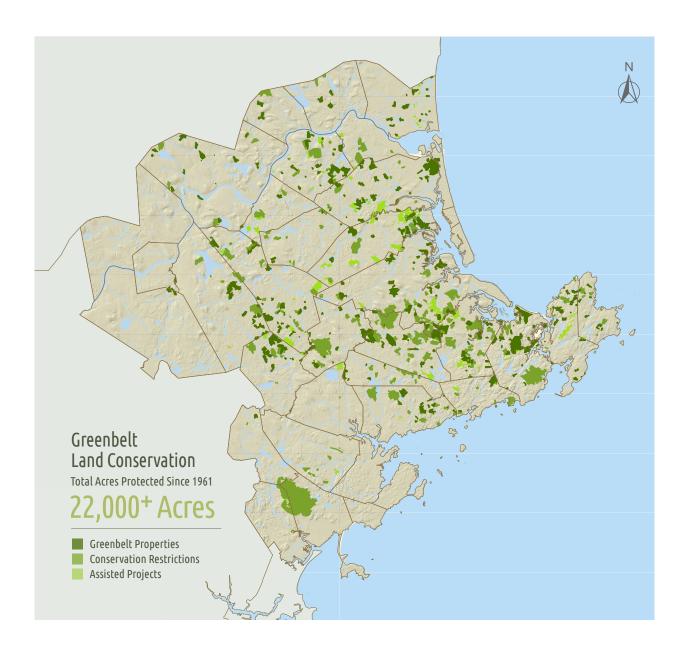


VOLUNTEER HANDBOOK



"I've met amazing, smart, fun people here. I always walk away from anything I do with Greenbelt feeling good." — Volunteer



Who We Are

Since 1961, Greenbelt has been committed to the conservation of land in Essex County. We protect farmland, wildlife habitat, and scenic and climate-resilient landscapes by working with individuals, families, municipalities, and organizations to help them realize their conservation goals.

We have protected more than 22,000 acres in Essex County, making us the most effective champion of land conservation in the region.

We believe nature should be accessible to everyone, and our public reservations are free and open to all, daily from dawn to dusk, for the enrichment of life that nature provides.

Our Volunteer Corps is our Core



Thank you for giving your valuable time to support open space in Essex County! Your energy and commitment create opportunities for people to connect with one another and to care for the land that sustains us.

Volunteers are at the root of everything we do — from helping with our signature events such as Art in the Barn and Tour de Greenbelt to ensuring we deliver high-quality educational and recreational programs, and so much more! Our staff would not be able to accomplish all that it does without your assistance.

Our Commitment to Community

Greenbelt encourages the involvement of volunteers at all levels of our organization. Volunteers work in partnership with staff and others, and are a key part of our collaborative culture that is inclusive, respectful, and resourceful. Your help enables Greenbelt to extend its protection of conserved areas in communities across the county.

In appreciation,

Chris LaPointe

John Turvey
Volunteer

Coordinator

jturvey@ecga.org





Protecting land and nature for you, our communities, and the future

Greenbelt's Mission

Greenbelt protects natural land and working farms across Essex County forever, helping to conserve healthy ecosystems, clean water, local food supplies, scenic landscapes and free, accessible places for all to benefit from nature.

Greenbelt works within the 34 cities and towns of Essex County, Massachusetts, helping individuals, families, municipalities, and organizations realize their land conservation goals.

Greenbelt's Commitment to Diversity, Equity, and Inclusion

Greenbelt recognizes that the work of land conservation has historically played a role in perpetuating social injustice and racial inequity. We are committed to considering historic and present inequities as we advance our conservation mission; to fostering a welcoming, inclusive and safe environment; and to accountability and action around diversity, equity, and inclusion to enrich our organization and our work. Our full DEI statement is available on our web site.

Greenbelt's Land Acknowledgment Statement

The properties that Greenbelt conserves are on the ancestral lands of the Pennacook and the Pawtucket, Abenaki-speaking people.

For thousands of years, these inhabitants and their families fished, hunted, farmed, conducted ceremonies, and developed deep stewardship connections to these unceded lands and waterways.

Join us in honoring the elders who lived here before, the Indigenous descendants today, and the generations to come.

Become a Member!

We encourage all volunteers to lead by example and become a member

Your Greenbelt membership builds community, and helps protect local land and farmland to create a lasting legacy for local food sources, climate resiliency, wildlife conservation, and regional character. Your membership benefits include

a subscription to our newsletter, invitations to recreational and educational events throughout the year and member-only events.

JOIN ONLINE
Membership Matters
ecga.org/membership

Thank You

As you accrue hours, you are eligible for rewards

Rewards include a Greenbelt volunteer T-shirt, cap, special event invitations, and more! It's one of the ways we like to show you how much we value your time Volunteer hours are accrued during a single calendar year.

In addition to rewards, each department recognizes volunteers in their own special way. Appreciation events, unique hikes, and awards are a central part of recognizing all that you do for Greenbelt!

What to Expect as a Greenbelt Volunteer

First and foremost, we are so appreciative of your help!

So you can expect a warm and welcoming environment! Once you're on board, you'll receive a monthly volunteer e-newsletter that features volunteer opportunities, and a link to software where you can log in to schedule your volunteering and track your hours.

Here are some important guidelines:

- Please arrive on time for your scheduled shift. This will allow us time to set up and coordinate volunteers prior to the arrival of the public.
- Read our volunteer policy and sign your volunteer waiver when you create your log-in.
- Keep an eye on the weather and wear appropriate clothes (see checklist).
- Take proper steps to ensure your safety on the trail.
- If you are approached by the media, refer them to a Greenbelt staff member.
- Please cancel at least 72 hours in advance if you cannot make your volunteer commitment.

What to Wear

Identify yourself as a volunteer with your Greenbelt lanyard

Every Greenbelt volunteer is given a personalized lanyard, which we hope you will wear during your volunteer shift.

In the Office & Indoor Events

We ask that you dress comfortably yet appropriately for a casual office setting.



Outdoor Events & Programming

Recommended supplies

- Cell phone*
- Personal first aid kit
- Food and water
- Sunscreen
- Extra socks
- Insect repellent
- A rain jacket

Clothing Checklist

- Please wear any Greenbelt or volunteer attire you have received to distinguish you from the public
- Practical hiking attire layers for the weather, long pants, and long sleeves if in the woods
- Practical footwear hiking boots or other sturdy outdoor footwear
- Accessories sunglasses and a hat

Optional

- Field guides
- Binoculars
- Camera

As needed for tasks

- Any necessary tools
- Work gloves

^{*} It's a good idea to save the event leaders' phone numbers to your contacts.

A Note about Safety and Insurance

Volunteer safety is our top priority

All volunteers are cautioned to use common sense and follow all prescribed safety procedures and operating instructions. Any accident, injury, or illness should be immediately reported to their supervisor.

YOU MUST SIGN A GREENBELT VOLUNTEER AGREEMENT
TO BE OFFICIALLY RECOGNIZED AS A GREENBELT VOLUNTEER.

Volunteer Conduct Policy

Conduct that aligns with the values and goals of the organization

Greenbelt expects that all volunteers uphold a standard of conduct that aligns with the values and goals of the organization. Volunteers' interactions with Greenbelt staff, the public, and other volunteers should be professional and respectful at all times. Volunteers are expected to follow all Greenbelt policies and reasonable instructions from staff members.

Inappropriate conduct, including but not limited to harassment, intimidation, bullying, discrimination, substance abuse, theft, dishonesty, threats, violence, sexual misconduct, insubordination, or any behavior that negatively impacts the organization or its mission, will not be tolerated. Any volunteer exhibiting such behavior may be subject to disciplinary action, up to and including termination of their volunteer role.

We reserve the right to terminate or suspend a volunteer's participation in our program if their actions do not meet our expectations for conduct. The decision to terminate a volunteer will be made based on the nature and severity of the behavior in question and after consideration of all relevant factors.

Volunteer eNews

Stay up to date with all that's happening

New Greenbelt opportunities are as close as your inbox! Greenbelt's Volunteer eNews contains links to sign up for volunteer opportunities, Greenbelt updates, volunteer and staff profiles, and seasonal events.

Your Schedule and Hours

All in one place...

As a Greenbelt volunteer, you are given a personalized account where you can log your hours, track your schedule, and learn about volunteer opportunities. Our volunteer software is easy to use and conveniently maintains all your Greenbelt commitments at your fingertips.



BRING A FRIEND

Volunteering is a lot of fun!
Why not share your experience
and bring along a friend?
Contact volunteer@ecga.org
with names of anyone you'd
like to refer.

HAVE A SUGGESTION?

We are always open to feedback from our Volunteers! Contact volunteer@ecga.org with any ideas on ways we can enhance the volunteer experience.



Osprey Monitor

Document the behavior of Osprey in Essex County

Visit a nest at least once a week to record observations

Season: April-August. Volunteers submit an online data sheet once a week and can email photos as well. Volunteers work directly with the Osprey Program Director.

Volunteer Requirements

- Respect and uphold Greenbelt's mission
- Attend an orientation meeting
- Represent Greenbelt in a professional and positive manner
- Be reliable and responsible
- Recognize Osprey
- Be able to visit the nest for at least 15 minutes/week
- Have computer access to submit reports electronically
- Have a pair of binoculars or spotting scope

OSPREY MONITORING GUIDE ecga.org/osprey watch

SUBMIT YOUR REPORT ONLINE ecga.org/osprey-monitoring-listing



Greenbelt Stewardship Corps

Support Greenbelt's Field Operations

Hands-on stewardship projects

Support Greenbelt's field operations by completing hands-on stewardship projects. Attend stewardship workdays or tackle independent stewardship tasks focusing on trail maintenance and invasive species management.

Volunteer Requirements

- Respect and uphold Greenbelt's mission
- Attend an orientation meeting and training events during the season
- Represent Greenbelt in a professional and positive manner
- Be amenable to being outside in all seasons
- Interest or prior ability to identify native vs. invasive plants
- Able to complete physical work outdoors with a range of hand tools
- Able to carry load over 20lbs

GET THERE WITH OUR TRAILS APP

Use our GreenbeltGo App to get directions to all of our properties and preview your assignment



INSIDER'S TIP:

Download the map at home before you head out in case the cell service at the property is spotty



Gardeners

Plant and Maintain our Cox Reservation Gardens

Greenbelt's headquarters in Essex

Delight in our historic setting with stunning views of the Great Marsh. Eight native plant gardens surround the original home (now our office) and are interspersed throughout the property.

Volunteer Requirements

- Respect and uphold Greenbelt's mission
- Attend an orientation meeting
- Represent Greenbelt in a professional and positive manner
- Be reliable and responsible
- Gloves and tools provided



G.O.A.T.

Greenbelt's Outdoor Adventure Team

A fun team of adventurers, explorers, and educators

Support hikes by keeping track of participants, or even leading the way. Try to participate in at least two activities per year. Volunteers will work directly with the Events and Outreach Manager.

Volunteer Requirements

- Respect and uphold Greenbelt's mission
- Represent Greenbelt in a professional and positive manner
- Be reliable and responsible
- Have a positive attitude be welcoming
- Collaborate and communicate effectively with others
- Have excellent public speaking skills
- Maintain working knowledge of Greenbelt trails/programs
- Be willing to volunteer on weekends
- Be able to hike the trails

GET THERE WITH OUR TRAILS APP

Use our GreenbeltGo Trails App to get directions to all of our properties and preview hikes



INSIDER'S TIP:

Download the map at home before you head out in case the cell service at the property is spotty



Office Volunteer

Support our day-to-day office operations

A vital part of our outreach to Essex County communities

Support Greenbelt from our office or from home. Mail Crew sorts, stuffs, and sends mailings. Office helpers handle important data and other projects. Volunteers work directly with members of the Development and Community Engagement team.

Volunteer Requirements

- Respect and uphold Greenbelt's mission
- Be reliable and responsible
- Maintain confidentiality with database and mailings
- Collaborate and communicate effectively
- Be well-organized and follow detailed instructions
- Participate in available training (optional, as desired)

BAD WEATHER?

We'll be in touch regarding office closures due to inclement weather



Outreach & Events

Art in the Barn | Tour de Greenbelt | Trail Runs

Have a passion for our mission and want to actively promote Greenbelt?

Assist with our annual signature events, as well as Pollinator Day, Film & Lecture Series, Member Appreciation outings, and local community engagement opportunities. Each event offers a diverse range of ways to participate!

Volunteer Requirements

- Respect and uphold Greenbelt's mission
- Represent Greenbelt in a professional and positive manner
- Be reliable and responsible
- Be welcoming and respectful of all visitors and volunteers
- Collaborate and communicate effectively with others
- Be amenable to volunteering on weekends
- Be able to stand for long periods of time

TRAINING PROVIDED

For all shifts at our events, kindly show up on time so we have opportunity to coordinate and train volunteers as needed

Special Projects Volunteers

Use your unique talents to make an impact!

Have a special skill or area of expertise you'd like to share with Greenbelt?

Special Skills/Expertise

Greenbelt volunteers support our work with an array of special skills. Just a few possible examples include:

- Beekeeping
- Carpentry
- Database knowledge (particularly Little Green Light)
- Event planning
- Local history knowledge
- Native plant horticulture
- Nature education
- Spreadsheet expertise
- Structural engineering/CAD design
- GPS navigation/mapping
- And many more!

Photographers & Videographers

We are always looking for help capturing our beautiful, conserved properties as well as Greenbelt annual events such as Art in the Barn, Tour de Greenbelt, Trail Runs, and other engagement events.

VOLUNTEER eNEWS

Don't forget to check our Volunteer eNews for special project requests!

GreenbeltGo Trails App

Download App for Ease of Information

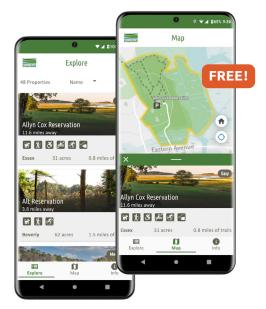
- **Filter Properties** Search by town, activity, hiking difficulty
- Navigation Tool Tracks real-time location on trails
- Zoomable Maps Show contours, trail lengths, scenic spots
- Offline Maps Download at home before you head out
- Driving Directions To trailhead parking via your driving app

SIMPLE TUTORIAL ecga.org/ GreenbeltGo









Questions?

Contact us, we're here for you

Greenbelt Volunteer Coordinator volunteer@ecga.org







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